



Mission

Inspector Generals serve as the confidential and impartial fact-finder to the Commanding General.

IG Functions

- IGs base their fact-finding activities upon standards such as laws, DoD directives, Army regulations, policies, and so on.
- Confidentiality - Safeguarding identities and the nature of complaint — Never guaranteed.
- IG records are protected and governed by specific rules.
- IG records are redacted for all attribution before release for official use.

What IGs Do

Assistance

- Fact-finding process of receiving, inquiring into, and responding to an Inspector General Action Request.
- Complaints.
- Request for information.
- Request for help.

Inspections

- IGs assess, assist and enhance the ability of the command to effectively prepare for and to perform its assigned mission.
- IGs identify root causes of problems, and apply a compliance oriented or systemic approach measured against an established standard.

Investigation

- Resolves allegations of impropriety through investigations.
- IGs do not seek out allegations.
- Fair and Impartial.
- Do not recommend adverse action.
- Protect the rights of everyone involved.
- Gather the evidence to determine facts.

Teaching and Training

- IG utilize knowledge and experience to assist in achieving and maintaining discipline and combat ready units.
- While inspecting, assisting or investigating, IGs improve the command by teaching and training others in policy and procedures.

Things to Remember

- Everyone—Soldiers, civilian employees, local nationals, dependents, and retirees have the right to present complaints, grievances, or request for assistance to the Inspector General.
- Consider whether the chain of command or immediate superior can address concern.
- Those seeking assistance are not required to present concerns to the chain of command before contacting the IG.
- Obtain permission to be absent from duties if wishing to visit the IG office during duty hours.

Things to Consider

- Be sure you have a problem, not just a peeve.
- Dissatisfaction with an outcome isn't considered improper administration.
- Utilize established grievance channels when applicable.
- Give your chain of command a chance to solve the problem.
- If IG assistance is needed, contact your local IG first.
- Be honest and don't provide misleading information
- IGs are not policy makers.
- IGs can only recommend, not order a resolution.
- Remember IGs can only resolve a case on the basis of fact.
- Don't expect instant action on your request ... Be patient.
- Be prepared to take "No" for the answer.

The easiest way to submit an issue or complaint is to contact us by phone or to submit DA Form 1559, "Inspector General Action Request", through the following email address:

usarmy.humphreys.2-id.list.web.-ig@mail.mil

Points of Contact

2ID/RUCD IG Team

Command IG	756-7351
Deputy IG	756-7352
NCOIC	756-7353
Inspections	756-7661
Assistance & Investigations	756-7659
Administrative Assistant	756-7662

Hours of Operation

MON-FRI 0930-1700
(Walk-in 0930-1600)

Camp Humphreys

BLDG P6500 (Freeman Hall), Room 108.01

<https://www.2id.korea.army.mil/about/staff/ig.asp>

Satellite IG Office

BLDG S2031, Camp Casey 722-1753

Opens on 0900—1500, Wednesday only

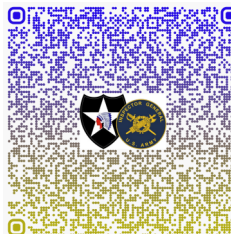
Other IG

8A IG
BLDG 12400
Camp Humphreys 755-0540

19th ESC IG
Room 101, BLDG 1511
Camp Henry 763-4079

How to Call from Cellphone to DSN

05033-56-xxxx, 05033-55-xxxx, 05033-22-xxxx



Inspector General System

*Provided by the 2ID/RUCD
Inspector General's Office*

"First be right; then go forward"

